



Booking and Payment Terms

A 10% discount is included on all river trips taken as part of our Special Packages. A Minimum charge for the boat trip is required if your numbers are low. All special packages are suggested trips and unless stated are for a one hour trip. Prices include meal and drinks where stated, any extra drinks or supplements as shown on the menus are charged separately and payment for those will be taken by the venue of your choice. You may bring your own drinks aboard the boat.

Please note a deposit payment of £100 is required to make a booking and all cruises will be confirmed by us. Outstanding balances must be paid on the day unless you are a corporate client paying on invoice. You may cancel your booking up-to seven days in advance without loss of your deposit. After this period part of your deposit may be retained to cover costs.

We reserve the right, on very rare occasions, to cancel a cruise through circumstances beyond our control, and will refund all payments. [Contact us](#) in advance if you would like to be invoiced, or if you are booking from overseas. Please note that we accept cash, cheques and all major debit/credit cards.